

Mistreatment in Organizations

Research in Occupational Stress and Well-being

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About the Book

Volume 13 of Research in Occupational Stress and Well Being is focused on mistreatment in organizations. Mistreatment can be damaging to the individual as well as to the organization. This volume includes critical topics on customer mistreatment, aggression in the workplace, incivility, and workplace ostracism.



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